



Feature	Description	activenet plus	activenet advanced	activenet complete	activenet hosted desktop
Auditing & Inventory Management	Our automated inventory management tools scan your network and produce a detailed list of your hardware, software, and patch levels.				
24 x 7 x 365 Monitoring	Our state-of-the-art remote monitoring system lets us know about problems with your network before they affect you.				
On-line Backup	50 GB of backup storage to ensure the safety of your data, as it is continuously backed up to an offsite secure facility.				
Preventative Maintenance	Our regularly scheduled preventative maintenance checklists make sure that each device on your network continues to run as it should.				
Software Updates	We will automatically apply security patches and most other updates that Microsoft and other vendors release regularly.				
Managed Firewall	We make all policy changes on your firewall and keep it up to date, protecting your network from external threats.				
VCIO Meetings	Quarterly meetings with a Virtual Chief Information Officer to help with budgeting and future planning of your systems and network.				
Server & Network Support	Any issues that arise on your servers or network are immediately addressed remotely by our system engineers in our NOC.				
User & PC Support	When users have questions or problems, a quick phone call get them immediate answers via remote support or, if necessary, an onsite visit.				
Offsite Hosted Desktops	We will host a fully managed Windows desktop with Microsoft Office 2007 and a Microsoft Exchange mailbox.				
Hosted Applications	We will host client-supplied custom or 3rd party applications to be accessed from hosted desktops.				
Anti-Spam	Industry leading spam filtering keeps the junk email from cluttering your inbox while letting the good email through.	<i>optional</i>	<i>optional</i>	<i>optional</i>	
Managed Anti-Virus Software	Daily virus software management and scanning to keep your networks secure from all computer threats.	<i>optional</i>	<i>optional</i>	<i>optional</i>	